NUS WMS Trial and Demo Environment Terms

Edition **v2026-12-05**, in force from **5 December 2026**. This official English version was published on 27 November 2026. Both texts are authentic; in case of any discrepancy between them, the Ukrainian text (https://wms.com.ua/uk/legal/trial-terms) prevails.

This document supplements the **NUS WMS General Terms of Service** (v2026-11-18) and the Market Offers — for Residents of Ukraine (https://wms.com.ua/uk/legal/offer-ua) and for Non-residents (https://wms.com.ua/uk/legal/offer-nr) — with respect to free trial access (the Trial) and the use of the Demo Environment. Terms are used in the meanings given in the General Terms, as supplemented by this document.

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1. Demo Environment

1.1. Purpose

The Demo Environment is a separate instance of the NUS WMS Service with demonstration scenarios: Tenants filled with demonstration warehouse data of a particular industry. It is intended solely for **getting acquainted with the functionality of the Service** without concluding an Agreement for paid Services. The Tenants of the Demo Environment belong to the Provider's Account, not to a Client; the demo Users and the Users created by visitors are Users of those Tenants.

1.2. Access

- The list of scenarios, the demo Users and the publicly available sign-in credentials are published on the Demo Environment page (https://wms.com.ua/en/live-demo); the NUS WMS application shows the same list from its sign-in screen.
- The Demo Environment may be entered from the NUS WMS application for Windows, macOS or Android — as an ordinary User or, on Android, in PDT mode. The web client is not used to enter the Demo Environment.
- A visitor enters as one of the demo Users of the scenario. The demo Users are fictitious persons; no visitor, including one with administrator rights, can change their data, permissions or credentials. A visitor who has entered with administrator rights may create new Users and set their passwords.
- The length of a session and the number of simultaneous sessions and linked devices are limited, including from one IP address: a new sign-in from an address that already has the maximum number of sessions ends the oldest of them. After a session ends, the visitor signs in again; when an overall limit is reached, entry or linking a device may be temporarily unavailable.

1.3. Specific conditions

- **The data is shared.** All visitors of one scenario work in one Tenant: what one visitor enters can be seen, changed or deleted by the others.
- **Every night** the data of the Demo Environment is fully reset to its initial state. Any data entered by visitors and the Users they created are **irretrievably deleted**.

- It is prohibited to enter real personal or commercial data — one's own or anyone else's — into the Demo Environment or to use the Demo Environment for full-scale record keeping.
- The Demo Environment sends no emails, including invitations and password recovery emails.
- Some functions of the Service, including integrations with external systems, data import and Offline PDT Mode (clause 3.10 of the General Terms), are not available in the Demo Environment.
- The Demo Environment is not covered by the SLA (Section VI of the General Terms).
- The Provider may change the content, the scenarios or the operating mode of the Demo Environment, or temporarily switch it off, without prior notice.
- Before entry, the application will offer to allow application usage analytics; the visitor may enter without it. The processing of personal data in the Demo Environment is described in clause 2.8 of the Privacy Policy (https://wms.com.ua/en/legal/privacy-en).

1.4. Legal nature

The use of the Demo Environment **does not mean the conclusion of the Agreement** and does not create any obligation of the Provider to provide paid Services.

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2. Trial (free trial access)

2.1. Trial parameters (for edition v2026-12-05)

Parameter	Value
Duration	**14 (fourteen) calendar days** from the date of activation
Maximum number of Users (other than those working only on the Offline Device)	**2 (two) Named Accesses**
Offline PDT Mode	**1 (one) Offline Device** (clause 3.10 of the General Terms); Users working on it take up no User Accesses
Storage Volume	the base Storage Volume under the Pricing (clause 3.2 of the General Terms), shared by all Tenants of the Account
Number of Tenants	within the limit under the Pricing (clause 2.7 of the General Terms)
Type of environment	the "production" Service (https://app.wms.com.ua) — the Client's data is stored in the Tenants of its Account and is not deleted every night
Payment card for activation	**not required**
Price	**EUR 0.00**

2.2. Activation of the Trial

The Client initiates the activation of the Trial in the Customer Portal of the Service upon first registration. At the activation stage, the Client shall:

- read the current editions of the General Terms, the Offer of the relevant market, the Pricing and these Trial Terms;

- confirm its accession to them by ticking the relevant checkboxes and clicking the "Start Trial" button.

The electronic records of the Provider's system recording the Client's Acceptance (with the versions and SHA-256 hashes of all the above documents, the IP address, the timestamp and the Client's details) constitute evidence of the conclusion of the Agreement for the Trial.

2.3. End of the Trial

3 (three) calendar days before the end of the Trial, the Provider sends the Client an email notification offering to take out a paid subscription.

After the end of the Trial without a paid subscription being taken out:

- access to the Service is **suspended**;
- Offline PDT Mode on the device is suspended: the device transmits the operations entered to the Service and erases the local copy of data (clause 3.10.9 of the General Terms);
- the data of the Tenants of the Account is **retained for 30 (thirty) calendar days**, during which paid Services may be activated and work continued without loss of data; a separate function for downloading (exporting) the data is not provided (clause 14.5 of the General Terms);
- after 30 days, if there is no paid subscription, the data of the Tenants is **irretrievably deleted**, and the deletion is confirmed to the Client by email.

2.4. Transition from the Trial to paid Services

Upon payment for the Services before or after the end of the Trial, the Agreement switches to the mode of paid Services in accordance with Sections III — IV of the General Terms and Section V of the Offer of the relevant market. The Trial period is **not counted** towards the paid term of the Services.

2.5. Restrictions

- The Trial is provided to each Client **once**. Repeated activation of the Trial for the same Account, EDRPOU code (for a non-resident — company registration number) or email is not permitted.
- The Provider reserves the right to refuse to activate the Trial where there are reasonable grounds (in particular, an attempt to circumvent the restrictions of clause 2.5).

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3. Application of the General Terms and the Market Offers to the Trial

The provisions of the General Terms and the Offer of the relevant market apply to the Trial with the following exceptions:

Document and Section	Application to the Trial
General Terms, IV. Pricing. Payment Procedure; Market Offer, V. Payment Procedure	**Do not apply** during the Trial (the Services are free of charge)

Document and Section	Application to the Trial
Market Offer, Section VI "Closing Documents"	Does not apply (there are no paid Services)
General Terms, VI. SLA. Availability of the Service	**Does not apply** — the Trial is provided "as is", without guaranteed uptime or Service Credits
General Terms, clause 14.7. Switching to another provider	**Does not apply** — the Trial and the Demo Environment are non-production versions of the Service for testing and evaluation: the Trial is provided for a limited period, and the Demo Environment data is reset nightly, so Chapter VI of Regulation (EU) 2023/2854 (Data Act) does not apply to them (Article 31(2))
All other Sections	Apply in full (including restrictions on use, intellectual property and personal data processing)

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4. Amendments to the Trial Terms

The Provider may unilaterally amend these Trial Terms (in particular, the duration of the Trial and the maximum number of Users) by publishing a notice at https://wms.com.ua/en/legal/trial-terms-en **no later than 7 (seven) calendar days** before the amendments take effect.

New Trial Terms apply only to Trials activated after they take effect. Trials already active continue on the terms in force at the moment of their activation.

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5. Archive of previous editions

All previous editions of this document with their SHA-256 hashes are available at https://wms.com.ua/uk/legal/archive.

End of edition v2026-12-05.